

**Meeting of Board of Directors
10:00am, Tuesday, February 18, 2020**

**MOVE Office
3500 Coffee Road, Suite 15
Modesto, CA 95355
Conference Room 113**

AGENDA

1. Call to Order

2. Roll Call –

Jenny Kenoyer
Mickey C. Peabody
Jeff Lambaren
Joe Madden
Lilia Lomeli-Gil

3. Public Comments

Matters under the jurisdiction of the MOVE Board of Directors, and not on the agenda may be addressed by interested parties in the audience at the beginning of the regular agenda. Any member of the audience wishing to address the Board of Director's during the "Public Comments" period shall be permitted to be heard for up to five minutes or at the discretion of the Chair.

4. Approve Minutes

Action: Approve minutes of January 16, 2020 Board Meeting

5. Stanislaus County Pedestrian/Bicycle Safety Program Agreement – Stacie Morales

Action: Authorize the Chief Executive Officer (CEO) of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a contract with Stanislaus County, to provide pedestrian safety training, effective February 18, 2020, through September 30, 2020, unless amended or extended by mutual agreement of the parties.

6. Approve Memorandum of Understanding (MOU) with City of Modesto for ADA Paratransit Eligibility services – Stacie Morales

Action: Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with the City of Modesto to provide ADA Paratransit Eligibility Services.

7. Approve Memorandum of Understanding (MOU) with Stanislaus County for ADA Paratransit Eligibility services – Stacie Morales

Action: Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with Stanislaus County to provide ADA Paratransit Eligibility Services.

8. Approve Memorandum of Understanding (MOU) with City of Turlock for ADA Paratransit Eligibility services – Stacie Morales

Action: Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with the City of Turlock to provide ADA Paratransit Eligibility Services.

9. Approve Memorandum of Understanding (MOU) with Center for Human Services to utilize their facility to perform ADA Paratransit Eligibility services – Stacie Morales

Action: Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with the Center for Human Services to utilize their facility to provide ADA Paratransit Eligibility Services in Patterson.

10. CEO Report

11. Comments by Rosa De Leon Park, Ex-Officio

12. Comments by Board Members

13. Information Items

The following items are for information only

- a. January 2020 Program Reports

14. Adjourn

Next Scheduled Board Meeting:

March 17, 2020 (Tuesday) @ 10:00 AM
Stanislaus Veterans Center
3500 Coffee Road, Room 113
Modesto, CA 95355



Transportation that Changes Lives

Date: February 18, 2020

TO: MOVE Board of Directors

RE: Minutes of January 16, 2020 Board Meeting

Agenda Item: 4

Minutes:

PRESENT: Director Jenny Kenoyer
Director Jeff Lambaren
Director Joe Madden
Director Lilia Lomeli-Gil

ALSO PRESENT: Stacie Morales, Hayley Vieyra, Laura Coutrakis, Clint Miller, Greg Miller, Edith Robles, and Carol Bowman.

1. Call to Order – meeting called to order at 10:04 AM

2. Roll Call –

Jeff Lambaren
Joe Madden
Mickey C. Peabody - absent
Jenny Kenoyer
Lilia Lomeli-Gil

3. Approve Minutes of November 14, 2019 Board Meeting

Motion made by Director Jeff Lambaren, Second by Director Lilia Lomeli-Gil to approve minutes of November 14, 2019 Board Meeting.

Passed: Unanimous

4. Fiscal Year 2018/2019 Audited Financial Statements and Independent Auditors' Report

Action: Accept the Fiscal Year 2018/19 Audited Financial Statements and the Independent Auditors report.

Discussion: The independent audit for Fiscal Year 2018-2019 was executed in October/November 2019 by Hudson, Henderson & Company LLC. Greg Miller, from Miller Consulting, MOVE's accounting service presented the results of the audit for Hudson, Henderson & Company LLC. Greg Miller shared that we should look at the

Audit as MOVE's report card. The audit identifies how we are doing and if we have areas needed for improvement. He shared that the audit had no findings and no suggestions for improvement.

Motion made by Director Jeff Lambaren, Second by Director Lilia Lomeli-Gil to accept the Fiscal Year 2018/19 Audited Financial Statements and the Independent Auditors report.

Passed: Unanimous

5. Amendment 1 to the Measure L Master Funding Agreement with Stanislaus Council of Governments (StanCOG)

Action: Adopt Resolution #2020-0101 authorizing the Chief Executive Officer to negotiate and execute Amendment 1 to the Measure L Master Funding Agreement between MOVE Stanislaus Transportation and Stanislaus Council of Governments for the Measure L funds that are allocated to Point-to-Point Services for Seniors, Veterans and Persons with disabilities.

Discussion: Stacie Morales summarized the original agreement, specifying the term was set at three years, starting in March 2018 and ending in June 2020. MOVE has complied with all requirements for funding and met reporting and audit deadlines. Stacie Morales recommended extending the term of the Measure L Master Funding Agreement an additional 5 years. StanCOG will be paying the expenses for all future audits. The Policy Board unanimously approved the Amendment on January 15th, 2020. It is recommended that the MOVE Board of Directors approve this Amendment.

Jenny Kenoyer said she started this project back in 2009 and is pleased that the Policy Board has agreed to the Amendment for a five year extension.

Motion made by Director Jeff Lambaren, Second by Director Lilia Lomeli-Gil to Adopt Resolution #2020-0101 authorizing the Chief Executive Officer to negotiate and execute Amendment 1 to the Measure L Master Funding Agreement between MOVE Stanislaus Transportation and Stanislaus Council of Governments for the Measure L funds that are allocated to Point-to-Point Services for Seniors, Veterans and Persons with disabilities.

Passed: Unanimous

6. Amendment 1 to the Measure L Project Summary with Stanislaus Council of Governments (StanCOG)

Action: Adopt Resolution #2020-0102 authorizing the Chief Executive Officer to negotiate and execute Amendment 1 to the Measure L Project Summary between MOVE Stanislaus Transportation and Stanislaus Council of Governments for the purchase and operating expenses for a 2011 Ford E350 lift equipped van.

Discussion

Stacie Morales reviewed the process of funding flexibility and the Measure L funding schedule for individual programs within the fiscal year 2019/20 Measure L Project Summary. Measure L allows the ability to reallocate funding for individual programs up to 20% or \$10,000 whichever is greater of the Measure L identified projects.

The amendment allows MOVE to add an identified project for the purchase of a 2011 Ford E350 Van, equipped with an aftermarket side lift for the amount of \$15,000. Allowing for the expansion of our Vets Van Fleet and the services offered. The value of this vehicle equipped with a lift, far exceeds the cost of \$15,000, with \$41,000 invested in the aftermarket enhancements that make this vehicle perfect for the Vets Van fleet. Stacie Morales recommended that the Board of Directors approve this as one of the identified projects to be added to the Measure L Project Summary. Allowing \$10,000 to be allocated to the purchase of this vehicle from the Travel Training project, with the remaining \$17,000 for purchase, insurance, operations and branding to be funded from the current Measure L Vets Van Operations budget.

Motion made by Director Joe Madden, Second by Director Lilia Lomeli-Gil to Adopt Resolution #2020-0102 authorizing the Chief Executive Officer to negotiate and execute Amendment 1 to the Measure L Project Summary between MOVE Stanislaus Transportation and Stanislaus Council of Governments for the purchase and operating expenses for a 2011 Ford E350 lift equipped van.
Passed: Unanimous

7. Meeting Schedule for Calendar Year 2020

Action: Approve the MOVE Board of Directors 2020 Meeting Schedule.

Discussion: Stacie Morales reviewed the discussion from the previous Board of Directors meeting in November 2019, stating that Mickey C. Peabody had requested looking at another time for the MOVE Board of Directors meeting for the year 2020, due to excess activity on Thursday mornings at the Stanislaus Veterans Center in Modesto, where meetings are held. Parking is consistently a problem on Thursday's at 10:00 am. Stacie suggested a few other available meeting times, including 3rd Thursdays at 1:00pm, or 2nd or 3rd Tuesday's for any time of day. Jenny Kenoyer expressed she preferred 3rd Tuesdays, Lilia Lomeli-Gill said she would like 3rd Tuesdays but prefers morning at 10:00 am. Jeff Lambaren and Joe Madden agreed that 3rd Tuesday at 10:00 am would be fine. Stacie Morales also preferred 3rd Tuesdays.

Motion made by Director Jeff Lambaren, Second by Director Lilia Lomeli-Gill to approve conducting the MOVE Board of Director meetings on the 3rd Tuesdays each month, at 10:00 am.

Passed: Unanimous

8. CEO Report – Stacie Morales

BRIDGES beta testing for the On-line Mileage Entry System has gone very well. The first client training for the online BRIDGES portal will be held in February 2020. Training will be provided within a group or on an individual basis.

The VetsVan, which was stolen on Veterans day 2019, is due back in service today. Due to the age of the vehicle additional time was needed to order and install new locks and a new ignition. An alarm has been added to the vehicle.

Discussion: Stacie Morales shared that she and the MOVE Director of Mobility Services, Hayley Vieyra, were still exploring options for vehicle safety. The vehicles are sometimes out late so the drivers can't take them to a locked facility. Jenny Kenoyer suggested that perhaps we could create a fenced in area in the rear of the building where there are cameras in place. Due to the lease agreement Stanislaus County has with the owners, modifications are not allowed to the facility including the parking area. Stacie agreed to search for a safe and practical location to ensure the safety of the Vets Van Fleet.

Measure L Projects Updates:

Scholarship Program

This program is intended to assist non-profit agencies by offering training to their management and transportation staff in the process of planning and managing services safely and effectively.

Fare Assistance

This pilot program will be focused on low income seniors, who cannot afford public transit fares. Some agencies currently offer transit tickets. However, there is still a need for people who cannot access these services, but still need help with transportation. MOVE is working on developing eligibility criteria and an implementation plan.

Community Partners Grant Program

Stacie shared that she has been working on the proposal process, with the goal of having it completed no later than the beginning of February 2020 to start funding in May of 2020.

Carol Bowman from Catholic Charities was in the audience. Carol Bowman is the new Program Director at Catholic Charities. She

attended our meeting and had a couple of questions about funding. She asked about getting Measure L Funding and if it was necessary to apply for the Community Partners Grant. Jenny Kenoyer explained that in order to be approved for Measure L funding, a project is required. Stacie Morales explained the funding process for Catholic Charities, understanding that Carol Bowman has recently acquired her new position as Program Director. Catholic Charities receives 5310 funds, which they spend first, followed by \$100,000 from TDA funds, the 3rd source would be the Community Partners Grant Program, which would provide the funding for expansion of their services, if desired.

9. Comments by Rosa De Leon Park, Ex-Officio - none

10. Comments by Board Members - none

11. Adjourn – 10:47 AM

DATE: February 18, 2020
TO: MOVE Board of Directors
FROM: Stacie Morales
RE: Stanislaus County Pedestrian/Bicycle Safety Program Agreement

Agenda Item: 5

Discussion:

The Health Services Agency (HSA) of Stanislaus County has received an Office of Traffic Safety Grant. Stacie Morales, CEO of MOVE, was contacted to assist the HSA in meeting the goals of the grant which include conducting eight Older Adult Pedestrian Safety presentations and activities. MOVE staff are a natural fit to assist the HSA in performing these presentations. The MOVE Travel Training program includes extensive training in pedestrian safety which demonstrates the ability for MOVE to partner with HSA. Presentations will be held at senior housing facilities or other locations in which seniors meet. The presentations and activities will include pedestrian safety, defensive walking, fall prevention and how to navigate public transit. Each presentation will include a walking trip to the nearest bus stop. Travel Training will be offered to participants should they desire to learn more about riding public transit.

The locations will be in the outlying jurisdictions in Patterson, Newman, Waterford and Oakdale first, then facilities in Modesto, Ceres and Turlock. These presentations will be designed and provided by MOVE staff. This project must be completed by September 30, 2020.

Fiscal Impact:

MOVE will be compensated \$900 for each completed session, not to exceed \$7,200 for eight sessions.

Recommendation:

It is recommended that the Board of Directors:

Authorize the Chief Executive Officer (CEO) of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a contract with Stanislaus County, to provide pedestrian safety training, effective February 18, 2020, through September 30, 2020, unless amended or extended by mutual agreement of the parties.

DATE: February 18, 2020
TO: MOVE Board of Directors
FROM: Stacie Morales
RE: Approve Memorandum of Understanding (MOU) with City of Modesto for ADA Paratransit Eligibility services

Agenda Item: 6

Discussion:

February 2016, an ADA Paratransit Eligibility Study was completed with the cooperation and support of the Stanislaus Council of Governments (StanCOG), Modesto Area Dial-A-Ride (MADAR), Stanislaus Regional Transit (StaRT), Dial-A-Ride of Turlock (DART), and Ceres Dial-A-Ride (CDAR), to examine the policies, procedures, and outcomes of paratransit eligibility programs currently in place within Stanislaus County.

In spring 2018, the four transit operators in Stanislaus County (CAT, MAX, StaRT, and Turlock Transit) agreed to simplify and standardize the ADA eligibility process in Stanislaus County by designating MOVE Stanislaus Transportation, Inc. (MOVE) as the sole agency for determining ADA eligibility for all four systems. Instead of a paper-based application process, applicants would be provided free transportation (roundtrip) for an in-person assessment in their community. Eligible individuals would be kept in a centralized database and shared with each operator for the purpose of verifying eligibility when scheduling reservations.

MOVE has successfully been providing the requested services since spring 2018. These services are funded by MOVE's Transportation Development Act (TDA) funds, which are transit funds apportioned to various agencies that provide transit-related services.

MOVE staff and City Transit staff have recognized that while the regional partnership has been successful, and while MOVE deals directly with the Stanislaus Council of Governments (StanCOG) for funding, there was never a formal Memorandum of Understanding (MOU) approved between MOVE and the respective transit operators. As such, staff members from all affected agencies agreed to draft a MOU that outlined the responsibilities of each party for clarity.

Fiscal Impact:

MOVE has been providing the ADA Paratransit Eligibility for the four transit agencies since March 2018. The \$150,062 expenses for this program has been included in the MOVE Fiscal year 2019/20 budget which was approved by the MOVE Board of Directors on March 19th, 2019.

Recommendation:

It is recommended that the Board of Directors:

Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with the City of Modesto to provide ADA Paratransit Eligibility Services.

DATE: February 18, 2020
TO: MOVE Board of Directors
FROM: Stacie Morales
RE: Approve Memorandum of Understanding (MOU) with Stanislaus County for ADA Paratransit Eligibility services

Agenda Item: 7

Discussion:

February 2016, an ADA Paratransit Eligibility Study was completed with the cooperation and support of the Stanislaus Council of Governments (StanCOG), Modesto Area Dial-A-Ride (MADAR), Stanislaus Regional Transit (StaRT), Dial-A-Ride of Turlock (DART), and Ceres Dial-A-Ride (CDAR), to examine the policies, procedures, and outcomes of paratransit eligibility programs currently in place within Stanislaus County.

In spring 2018, the four transit operators in Stanislaus County (CAT, MAX, StaRT, and Turlock Transit) agreed to simplify and standardize the ADA eligibility process in Stanislaus County by designating MOVE Stanislaus Transportation, Inc. (MOVE) as the sole agency for determining ADA eligibility for all four systems. Instead of a paper-based application process, applicants would be provided free transportation (roundtrip) for an in-person assessment in their community. Eligible individuals would be kept in a centralized database and shared with each operator for the purpose of verifying eligibility when scheduling reservations.

MOVE has successfully been providing the requested services since spring 2018. These services are funded by MOVE's Transportation Development Act (TDA) funds, which are transit funds apportioned to various agencies that provide transit-related services.

MOVE staff and Stanislaus County transit staff have recognized that while the regional partnership has been successful, and while MOVE deals directly with the Stanislaus Council of Governments (StanCOG) for funding, there was never a formal Memorandum of Understanding (MOU) approved between MOVE and the respective transit operators. As such, staff members from all affected agencies agreed to draft a MOU that outlined the responsibilities of each party for clarity.

Fiscal Impact:

MOVE has been providing the ADA Paratransit Eligibility for the four transit agencies since March 2018. The \$150,062 expenses for this program has been included in the MOVE Fiscal year 2019/20 budget which was approved by the MOVE Board of Directors on March 19th, 2019.

Recommendation:

It is recommended that the Board of Directors:

Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with Stanislaus County to provide ADA Paratransit Eligibility Services.

DATE: February 18, 2020
TO: MOVE Board of Directors
FROM: Stacie Morales
RE: Approve Memorandum of Understanding (MOU) with City of Turlock for ADA Paratransit Eligibility services

Agenda Item: 8

Discussion:

February 2016, an ADA Paratransit Eligibility Study was completed with the cooperation and support of the Stanislaus Council of Governments (StanCOG), Modesto Area Dial-A-Ride (MADAR), Stanislaus Regional Transit (StaRT), Dial-A-Ride of Turlock (DART), and Ceres Dial-A-Ride (CDAR), to examine the policies, procedures, and outcomes of paratransit eligibility programs currently in place within Stanislaus County.

In spring 2018, the four transit operators in Stanislaus County (CAT, MAX, StaRT, and Turlock Transit) agreed to simplify and standardize the ADA eligibility process in Stanislaus County by designating MOVE Stanislaus Transportation, Inc. (MOVE) as the sole agency for determining ADA eligibility for all four systems. Instead of a paper-based application process, applicants would be provided free transportation (roundtrip) for an in-person assessment in their community. Eligible individuals would be kept in a centralized database and shared with each operator for the purpose of verifying eligibility when scheduling reservations.

MOVE has successfully been providing the requested services since spring 2018. These services are funded by MOVE's Transportation Development Act (TDA) funds, which are transit funds apportioned to various agencies that provide transit-related services.

MOVE staff and Turlock City Transit staff have recognized that while the regional partnership has been successful, and while MOVE deals directly with the Stanislaus Council of Governments (StanCOG) for funding, there was never a formal Memorandum of Understanding (MOU) approved between MOVE and the respective transit operators. As such, staff members from all affected agencies agreed to draft a MOU that outlined the responsibilities of each party for clarity.

Fiscal Impact:

MOVE has been providing the ADA Paratransit Eligibility for the four transit agencies since March 2018. The \$150,062 expenses for this program has been included in the MOVE Fiscal year 2019/20 budget which was approved by the MOVE Board of Directors on March 19th, 2019.

Recommendation:

It is recommended that the Board of Directors:

Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with the City of Turlock to provide ADA Paratransit Eligibility Services.

DATE: February 18, 2020
TO: MOVE Board of Directors
FROM: Stacie Morales
RE: Approve Memorandum of Understanding (MOU) with Center for Human Services for utilizing their facility to perform ADA Paratransit Eligibility services

Agenda Item: 9

Discussion:

In spring 2018 the four transit operators in Stanislaus County (CAT, MAX, StaRT, and Turlock Transit) agreed to simplify and standardize the ADA eligibility process in Stanislaus County by designating MOVE Stanislaus Transportation, Inc. (MOVE) as the sole agency for determining ADA eligibility for all four systems. Instead of a paper-based application process, applicants would be provided free transportation (roundtrip) for an in-person assessment in their community. MOVE has successfully been providing the requested services since spring 2018 at four locations within Stanislaus County. These locations include the MOVE office - Modesto, Howard Training Center – Modesto/Ceres, Turlock Transit Center and the Hammon Senior Center in Patterson.

The Hammon Senior Center in Patterson has been a great place to conduct the ADA Eligibility interviews. However, due to the growth of the senior center programs, the opportunity to use their office has diminished. In working closely with local agencies in Patterson, it was determined that providing these services at the Center for Human Services, Patterson Family Resource Center, would be a great collaboration and work well to meet the needs of MOVE. The Patterson Family Resource Center allows for easy paratransit access, a private office to conduct interviews and an opportunity to offer transit information and services to their clients.

Fiscal Impact:

MOVE has been providing the ADA Paratransit Eligibility services in Patterson since March 2018 at the Hammon Senior Center, in Patterson, at no cost. Partnering with Center for Human Services allows MOVE to continue to meet the goals of providing ADA Paratransit Eligibility in Patterson at no cost.

Recommendation:

It is recommended that the Board of Directors:

Authorize the CEO of MOVE to negotiate and take any steps required to execute any and all documents necessary to enter into a MOU with the Center for Human Services to utilize their facility to provide ADA Paratransit Eligibility Services in Patterson.



BRIDGES VOLUNTEER DRIVER PERFORMANCE RECORD : Year 9 : July 2019 - June 2020

| | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | April | May | June | Total |
|---|---------|---------|---------|---------|---------|---------|-----|-----|-----|-------|-----|------|--------|
| Ridership Statistics | | | | | | | | | | | | | |
| # of One Way Trips | 1,887 | 1,990 | 2,038 | 1,976 | 2073 | 2077 | | | | | | | 12,041 |
| # Miles of Service Provided | 14,234 | 14,831 | 14,158 | 14,748 | 15217 | 15010 | | | | | | | 88,198 |
| # of Drivers | | | | | | | | | | | | | 0 |
| # of Riders | 88 | 90 | 90 | 93 | 89 | 95 | | | | | | | 78 |
| # of Service Hours | | | | | | | | | | | | | 0 |
| Avg. Reimbursement Per Trip | \$3.77 | \$3.73 | \$3.47 | \$3.73 | \$3.67 | \$3.61 | | | | | | | \$3.66 |
| Reimbursement | \$7,117 | \$7,416 | \$7,079 | \$7,374 | \$7,608 | \$7,505 | | | | | | | 44,099 |
| Data Entry | | | | | | | | | | | | | |
| Online | | | | | | 3 | | | | | | | |
| Manually by staff | | | | | | 92 | | | | | | | |
| Data Entry client training will begin February 27, 2020 | | | | | | | | | | | | | |



Stanislaus Eligibility Center Monthly Summary Report

| | Jul-19 | | | | Aug-19 | | | | Sep-19 | | | | Oct-19 | | | | Nov-19 | | | | Dec-19 | | | | Jan-20 | | | | YTD TOTAL | | | | | | | | | | | | |
|--|------------|-----------|-----------|------------|------------|------------|-----------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|-----------|-----------|------------|-----------|-----------|----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|-------|-------|-------------|------|-------|-------|------------|--|--|--|----|
| CALLS for Appointments: received during the reporting month, regardless of the actual interview date (by Agency) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | CER | MOD | PAT | TUR | | | | | | | | | |
| | 3 | 167 | 4 | 11 | 4 | 145 | 5 | 17 | 1 | 121 | 2 | 5 | 4 | 119 | 4 | 5 | 3 | 94 | 4 | 3 | 4 | 70 | 3 | 4 | 2 | 85 | 3 | 4 | 2 | 85 | 3 | 4 | | | | | 896 | | | | |
| APPOINTMENTS by Status during the reporting month by Agency | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | Booked | Canc | No Sh | Total | | | | | |
| Ceres | 2 | 1 | 2 | 5 | 2 | 4 | 1 | 7 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 6 | 1 | 0 | 7 | 1 | 1 | 0 | 2 | 0 | 3 | 0 | 3 | 0 | 3 | 0 | 3 | 0 | 3 | 0 | 3 | | | | | 27 |
| MADAR | 120 | 22 | 18 | 160 | 127 | 39 | 25 | 191 | 85 | 22 | 21 | 128 | 125 | 23 | 24 | 172 | 69 | 20 | 6 | 95 | 45 | 17 | 5 | 67 | 71 | 7 | 9 | 87 | | | | | | | | | 900 | | | | |
| StaRT | 2 | 1 | 2 | 5 | 5 | 2 | 0 | 7 | 2 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 3 | 2 | 0 | 5 | 2 | 1 | 0 | 3 | 0 | 1 | 1 | 2 | | | | | | | | | 26 | | | | |
| Turlock | 4 | 1 | 0 | 5 | 8 | 7 | 2 | 17 | 8 | 3 | 2 | 13 | 5 | 1 | 1 | 7 | 1 | 0 | 1 | 2 | 0 | 2 | 0 | 2 | 3 | 1 | 1 | 5 | | | | | | | | | 51 | | | | |
| TOTAL Appt by Status | 128 | 25 | 22 | 175 | 142 | 52 | 28 | 222 | 98 | 25 | 23 | 146 | 131 | 25 | 25 | 181 | 79 | 23 | 7 | 109 | 48 | 21 | 5 | 74 | 74 | 12 | 11 | 97 | | | | | 1004 | | | | | | | | |
| Interviews conducted during the reporting month (by Type) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New: In-Person | 76 | | | | 93 | | | | 85 | | | | 74 | | | | 45 | | | | 35 | | | | 48 | | | | | | | | | | | | 456 | | | | |
| Renew: In-Person | 10 | | | | 17 | | | | 11 | | | | 22 | | | | 12 | | | | 12 | | | | 11 | | | | | | | | | | | | 95 | | | | |
| ¹TOTAL ADA Interviews | 86 | | | | 110 | | | | 96 | | | | 96 | | | | 57 | | | | 47 | | | | 59 | | | | | | | | | | | | 551 | | | | |
| Assessments conducted during the reporting month (by Type) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ¹ No Assessment | 34 | 40% | | | 53 | 48% | | | 46 | 48% | | | 44 | 46% | | | 32 | 56% | | | 31 | 66% | | | 33 | 56% | | | | | | | | | | | 273 | | | | |
| ¹ TUG Gait & Balance | 52 | 60% | | | 57 | 52% | | | 50 | 52% | | | 52 | 54% | | | 25 | 44% | | | 16 | 34% | | | 26 | 44% | | | | | | | | | | | 278 | | | | |
| Functional Skills Assessment | 18 | 21% | | | 15 | 14% | | | 11 | 24% | | | 14 | 15% | | | 6 | 11% | | | 4 | 9% | | | 7 | 12% | | | | | | | | | | | 75 | | | | |
| MMSE | 2 | 0% | | | 1 | 1% | | | 0 | 0% | | | 0 | 0% | | | 0 | 0% | | | 0 | 0% | | | 0 | 0% | | | | | | | | | | | 3 | | | | |
| Professional Verifications | 5 | 6% | | | 8 | 7% | | | 3 | 27% | | | 6 | 6% | | | 2 | 4% | | | 1 | 2% | | | 4 | 7% | | | | | | | | | | | 29 | | | | |
| Determinations completed during the reporting month (by Eligibility Type) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ADA | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | New | Renew | Total | | | | | | | | |
| Unconditional | 51 | 8 | 59 | 78 | 15 | 93 | 75 | 10 | 85 | 61 | 16 | 77 | 50 | 15 | 65 | 33 | 13 | 46 | 40 | 9 | 49 | | | | | | | | | | | | | 474 | | | | | | | |
| Temporary Unconditional | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | | | 3 | | | | | | | | |
| Conditional | 12 | 1 | 13 | 13 | 2 | 15 | 0 | 1 | 1 | 6 | 2 | 8 | 3 | 1 | 4 | 1 | 0 | 1 | 1 | 0 | 1 | | | | | | | | | | | | | 43 | | | | | | | |
| Not Eligible | 4 | 0 | 4 | 3 | 0 | 3 | 0 | 0 | 0 | 1 | 1 | 2 | 2 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | | | | | | | | | | | | | 12 | | | | | | | |
| Total ADA Determinations | 67 | 9 | 76 | 95 | 17 | 112 | 75 | 11 | 86 | 68 | 19 | 87 | 57 | 16 | 73 | 34 | 13 | 47 | 42 | 9 | 51 | | | | | | | | | 532 | | | | | | | | | | | |
| Requests by Phone | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Extension: Phone | 4 | | | | 9 | | | | 7 | | | | 7 | | | | 3 | | | | 2 | | | | 3 | | | | | | | | | | | | 35 | | | | |
| Immed Med: Phone | 40 | | | | 23 | | | | 25 | | | | 27 | | | | 18 | | | | 10 | | | | 20 | | | | | | | | | | | | 163 | | | | |
| Visitor: Phone | 3 | | | | 1 | | | | 1 | | | | 1 | | | | 1 | | | | 0 | | | | 0 | | | | | | | | | | | | 7 | | | | |
| TOTAL Non-ADA Determinations | 47 | | | | 33 | | | | 33 | | | | 35 | | | | 22 | | | | 12 | | | | 23 | | | | | | | | | | | | 205 | | | | |
| ² Compliance with ADA Timelimit | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ³ Maximum Days | 18 | | | | 18 | | | | 8 | | | | 11 | | | | 6 | | | | 6 | | | | 7 | | | | | | | | | | | | | | | | |
| No. of Determinations over 21 days | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | | | | | | | | | 0 | | | | |
| ⁴ Average Days | 5 | | | | 3 | | | | 3 | | | | 4 | | | | 2 | | | | 2 | | | | 2 | | | | | | | | | | | | | | | | |
| Appeals | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Requests Received (this month) | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | | | | | | | | | 0 | | | | |
| Requests Withdrawn (this month) | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | | | | | | | | | 0 | | | | |
| Hearings Held (this month) | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | 0 | | | | | | | | | | | | 0 | | | | |
| Withdrawn | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Did not complete interview process | 1 | | | | 0 | | | | 1 | | | | 1 | | | | 1 | | | | 0 | | | | 1 | | | | | | | | | | | | 5 | | | | |
| Referrals | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mobility Training | 0 | | | | 0 | | | | 1 | | | | 0 | | | | 0 | | | | 1 | | | | 1 | | | | | | | | | | | | 3 | | | | |

¹ADA Interviews & Assessments Total ADA Interviews should equal No assessments + TUG Gait & Balance
²ADA Timelimit ADA requires that determinations be completed within 21 days of receipt of completed application
³Maximum Days Maximum number of days between the eligibility process and the determination completed dates
⁴Average Days Average number of days between the eligibility process and the determination completed dates



TRAVEL TRAINING, EDUCATION, AND OUTREACH PERFORMANCE RECORD 2019/2020

| TRAVEL TRAINING | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | April | May | June | Total |
|---|--------------|----------|----------|--------|---------|---------|---------|--------|--------|--------|--------|--------|------------------|
| Successfully Trainings | 15 | 21 | 9 | 3 | 4 | 3 | 5 | | | | | | 60 |
| Unsuccessful Trainings | 2 | 0 | 0 | 0 | 1 | 0 | 0 | | | | | | 3 |
| Continued | 1 | 5 | 3 | 1 | 4 | 2 | 3 | | | | | | |
| PARATRANSIT | | | | | | | | | | | | | |
| ADA Certified Eligible | 2 | 3 | 9 | 2 | 4 | 3 | 3 | | | | | | 26 |
| Seniors 65+ Eligible | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | 0 |
| Non-ADA Eligible | 13 | 18 | 0 | 1 | 0 | 0 | 1 | | | | | | 33 |
| TRANSIT AGENCIES AND COST AVOIDANCE | | | | | | | | | | | | | |
| MAX | | | | | | | | | | | | | |
| #of participants trained | 17 | 14 | 8 | 3 | 3 | 3 | 5 | | | | | | 53 |
| Estimated # of trips monthly | 0 | 0 | 120 | 0 | 40 | 0 | 6 | | | | | | 166 |
| *Estimated Value of Trips avoided Monthly | \$0 | \$0 | \$2,933 | \$0 | \$978 | \$0 | \$147 | \$0 | \$0 | \$0 | \$0 | \$0 | \$4,057 |
| Cost Avoidance for remainder of fiscal year | \$0 | \$0 | \$29,328 | \$0 | \$7,821 | \$0 | \$880 | \$0 | \$0 | \$0 | \$0 | \$0 | \$38,029 |
| StaRT | | | | | | | | | | | | | |
| #of participants trained | 16 | 14 | 4 | 1 | 2 | 2 | 4 | | | | | | 43 |
| Estimated # of trips monthly | 40 | 40 | 120 | 0 | 40 | 8 | 56 | | | | | | 304 |
| *Estimated Value of Trips avoided Monthly | \$1,048 | \$1,048 | \$3,145 | \$0 | \$1,048 | \$210 | \$1,468 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7,968 |
| Cost Avoidance for remainder of fiscal year | \$12,581 | \$11,532 | \$31,452 | \$0 | \$8,387 | \$1,468 | \$8,807 | \$0 | \$0 | \$0 | \$0 | \$0 | \$74,227 |
| Turlock Transit | | | | | | | | | | | | | |
| #of participants trained | 0 | 14 | 1 | 0 | 0 | 0 | 0 | | | | | | 15 |
| Estimated # of trips monthly | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | 0 |
| Estimated Value of Trips avoided Monthly | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Cost Avoidance for remainder of fiscal year | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| CAT | | | | | | | | | | | | | |
| #of participants trained | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Estimated # of trips monthly | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| *Estimated Value of Trips avoided Monthly | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Cost Avoidance for remainder of fiscal year | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| COST AVOIDANCE SUMMARY (ALL AGENCIES) | | | | | | | | | | | | | |
| Total number of participants trained | 15 | 21 | 9 | 3 | 4 | 3 | 5 | 0 | 0 | 0 | 0 | 0 | 60 |
| Estimated Trips Avoided Monthly | 40 | 40 | 240 | 0 | 80 | 8 | 62 | 0 | 0 | 0 | 0 | 0 | 470 |
| Estimated Trips Avoided Annually | 480 | 480 | 2880 | 0 | 960 | 96 | 744 | 0 | 0 | 0 | 0 | 0 | 5,640 |
| Estimated ADA Mthly Cost Avoidance | \$1,048 | \$1,048 | \$6,078 | \$0 | \$2,026 | \$210 | \$1,614 | \$0 | \$0 | \$0 | \$0 | \$0 | \$12,025 |
| Accumulative Annual Estimated Cost Avoidance 19/20 | 19/20 | | | | | | | | | | | | \$144,299 |
| HOURS WITH SUCCESSFUL TRAINEES | | | | | | | | | | | | | |
| Average Direct | 5.37 | 5.51 | 13.70 | 10.33 | 11.97 | 9.00 | 18.35 | | | | | | |
| Average In-direct | 1.42 | 1.40 | 2.50 | 1.60 | 1.80 | 2.50 | 2.35 | | | | | | |
| GROUP TRAVEL TRAINING | | | | | | | | | | | | | |
| # of sessions | 1 | 2 | 0 | 0 | 1 | 0 | 0 | | | | | | 4 |
| # of trainees | 12 | 13 | 0 | 0 | 4 | 0 | 0 | | | | | | 29 |
| EDUCATION AND OUTREACH | | | | | | | | | | | | | |
| Events/Presentations | 15 | 0 | 3 | 12 | 36 | 10 | 4 | | | | | | 80 |
| # of Contacts | 110 | 0 | 610 | 381 | 114 | 10 | 35 | | | | | | 1,260 |

* Will update cost per trip when available

The number of participants trained may be higher than Successfully trainees. Some participants are trained to ride multiple bus agencies. Not all trainees would be eligible for Paratransit. Therefore there may be no cost avoidance.

Hours with Successful Trainees will vary when you have large group trainings

Group trainings do not always avoid a Paratransit, many are seniors that have group training

VetsVan Summary Report

| Month | Service Days | Unique Riders | Unique Drivers | Timesheet Hours | Service Hours | Service Miles | Perf | Canc | No Show | Den - Cap | Den - NE |
|--------------|--------------|---------------|----------------|-----------------|---------------|---------------|------|------|---------|-----------|----------|
| TOTAL | 150 | | | 1492.5 | 521.35 | 25,290.53 | 548 | 160 | 2 | 26 | |
| Jul 2019 | 19 | 18 | 7 | 151.5 | 52.67 | 2,680.69 | 46 | 18 | | | |
| Aug 2019 | 27 | 32 | 12 | 207 | 73.42 | 3,696.70 | 64 | 17 | | 2 | |
| Sep 2019 | 21 | 34 | 9 | 183.75 | 53.16 | 2,542.73 | 68 | 14 | | 8 | |
| Oct 2019 | 23 | 34 | 9 | 233.75 | 80.24 | 3,798.88 | 92 | 26 | 2 | 4 | |
| Nov 2019 | 18 | 43 | 11 | 230.75 | 85.57 | 4,126.97 | 88 | 27 | | 2 | |
| Dec 2019 | 21 | 36 | 10 | 189.25 | 77.11 | 3,723.55 | 72 | 26 | | 8 | |
| Jan 2020 | 21 | 38 | 10 | 296.5 | 99.18 | 4,721.01 | 118 | 32 | | 2 | |